**myAccess Course Outline Information**

**As part of this course you will be using** *[INSERT APPLICATION NAME]***. This application has been virtualised and is available via myAccess. This means that you can use it anytime, anywhere that you have access to the internet.**

**It is recommended that you download the Citrix Receiver and familiarise yourself with myAccess prior to your first lecture/tutorial. Go to** [www.myaccess.unsw.edu.au](http://www.myaccess.unsw.edu.au) **for user guides and to start using the service.**

**If you have any questions or issues using myAccess, please contact the IT Support Centre on** (02) 9385 1333 or [itservicecentre@unsw.edu.au](mailto:itservicecentre@unsw.edu.au). You can also bring in your device to one of the IT Assistance Counters.

It is important to note that the myAccess service must not be used to access, manage or transmit data classified as ‘Sensitive’ or ‘Highly Sensitive’. For more information refer to the [UNSW Data Classification Standard.](https://www.gs.unsw.edu.au/policy/documents/datastandard.pdf)